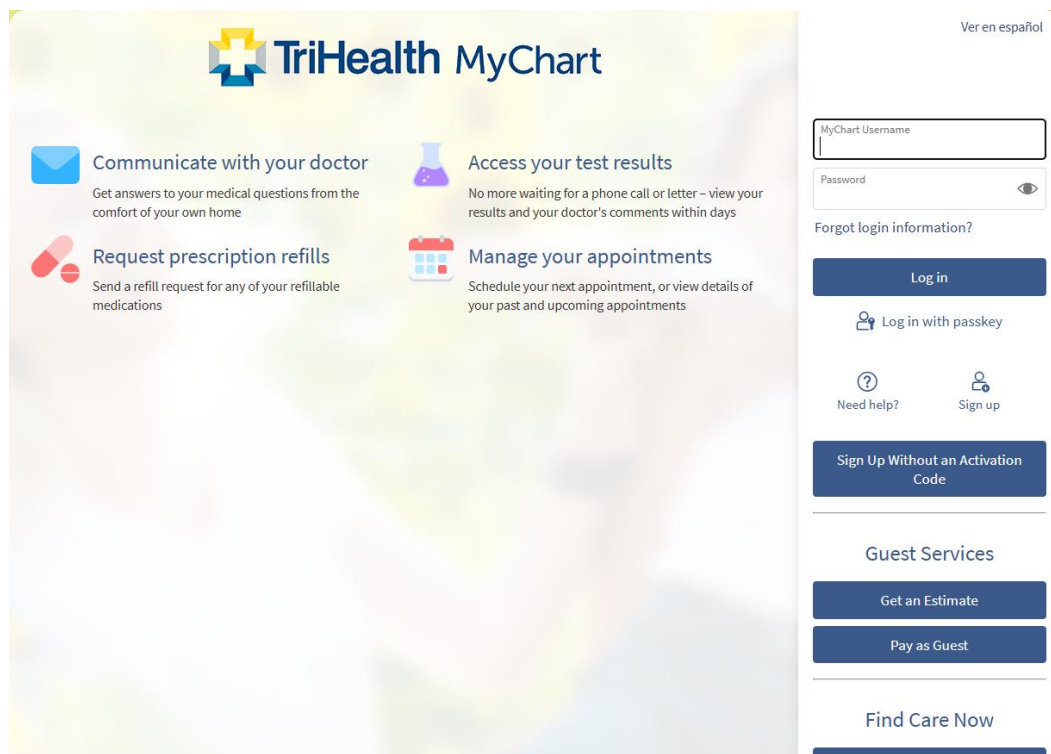
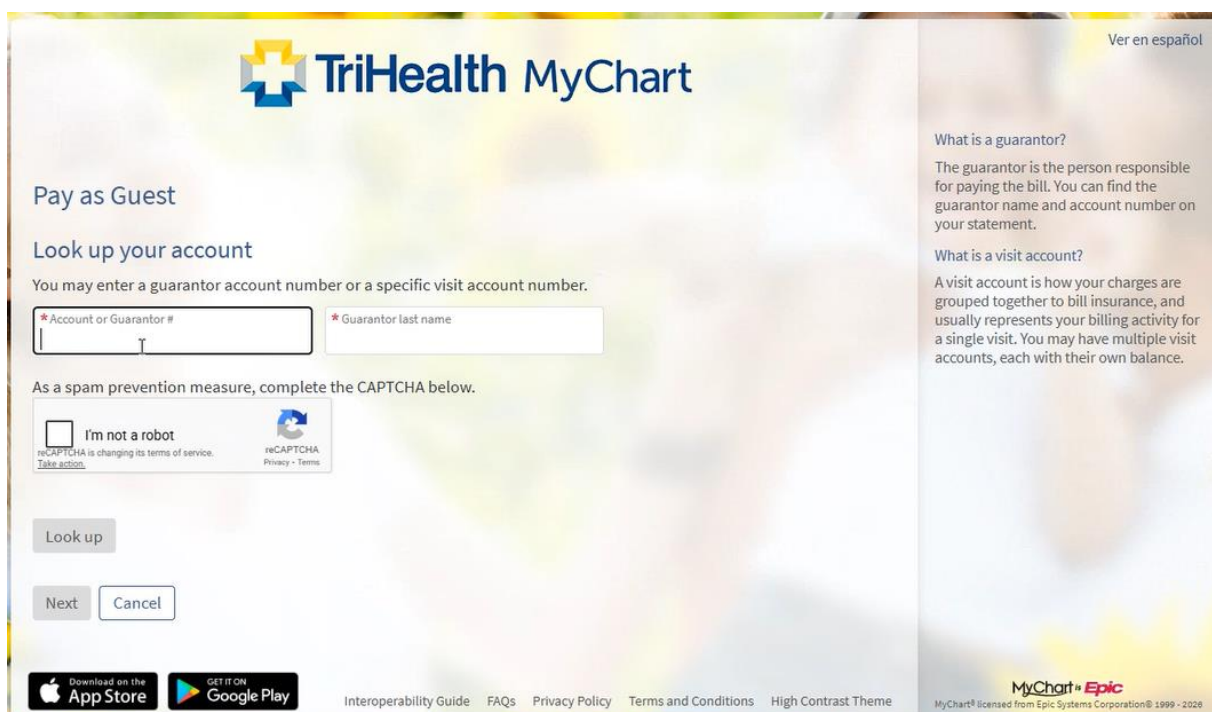


MyChart Pay as Guest

- Patient selects Pay as Guest from MyChart home page.



- In the Pay as Guest window, enter Account or Guarantor number and Guarantor last name. In addition, the user must confirm "I'm not a robot". After information is entered, select Lookup.



- If information is correct, the account is listed and user must select **Continue as Guest**.

TriHealth MyChart

Ver en español

Pay as Guest

Look up your account

You may enter a guarantor account number or a specific visit account number.

Guarantor account # 1204 Guarantor last name Pbtest **✓ Account found**

Want to save your credit card or bank account for next time? You can also learn more about your bill, sign up for a payment plan, and review your payment history. Sign up for MyChart today!

Sign up now **Continue as guest** ←

Continue paying as a guest and skip creating an account.

Next **Cancel**

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What is a guarantor?
The guarantor is the person responsible for paying the bill. You can find the guarantor name and account number on your statement.

What is a visit account?
A visit account is how your charges are grouped together to bill insurance, and usually represents your billing activity for a single visit. You may have multiple visit accounts, each with their own balance.

- If information provided does not match with a guarantor, the user will be prompted to enter a date of birth or social security number.

TriHealth MyChart

Ver en español

Pay as Guest

Look up your account

You may enter a guarantor account number or a specific visit account number.

! We were unable to look up your account with the information you provided. Please ensure that there are no typos and try again.

Try date of birth **Try Social Security number**

*Account or Guarantor # 1200 *Guarantor last name zzzzztest

As a spam prevention measure, complete the CAPTCHA below.

☐ I'm not a robot reCAPTCHA

Look up

Next **Cancel**

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- Once correct guarantor information has been confirmed, the user must select the amount they are paying. Select or enter the amount and click **Next**.

TriHealth MyChart Ver en español

Pay as Guest

Look up your account
You may enter a guarantor account number or a specific visit account number.

Guarantor account # 1204 Guarantor last name Pptest **✓ Account found**

You have a balance due for services performed at TriHealth SBO and Tpp.

How much would you like to pay today?

☐ Amount due \$676.15

☐ Other amount

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Sign up for MyChart
Want to save your credit card or bank account for next time? You can also learn more about your bill, sign up for a payment plan, and review your payment history. Sign up for MyChart today!

- The user must enter the credit card information. When information is correctly entered, select **Pay**.

TriHealth MyChart Ver en español

Pay as Guest

Payment summary

Paying now \$1.02

How do you want to pay?

Enter payment information

Credit card

Name on account * Card number *

Expiration date (MM/YY) * CVV * Billing zip code *

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Sign up for MyChart
Want to save your credit card or bank account for next time? You can also learn more about your bill, sign up for a payment plan, and review your payment history. Sign up for MyChart today!

- Upon successful payment, user will receive a Payment Processed message.

Payment Processed



✔ Your payment has been processed successfully!

We have sent a payment confirmation to br...dt@epic.com. If you would like a payment confirmation sent to an additional email address or phone number, please enter it below. You can also print this page for your records.

Email address or phone number

SEND CONFIRMATION

Payment amount

\$10.00

Account #

117463

Date

12/27/2016

Authorization code

A721150

VISA

x1111

exp. 02/2021

Aya Staklow

After someone makes a payment through Pay as Guest, they see this confirmation page when their payment has been processed.