

Outpatient and Inpatient Visitor Policy Update

Effective: March 10, 2022 | Updated: January 5, 2024

Effective April 24, 2023, following are the current visitor policies for TriHealth outpatient and inpatient facilities. TriHealth's top priority is to ensure the safety of our team members, physicians, patients, visitors and community. Our visitor policies are intended to adhere to best safety practices while aligning with our commitment to providing the most compassionate care possible to our patients and their families.

- **Masking is optional for TriHealth patients, visitors, team members, physicians and volunteers, with the exception of certain designated patient care areas.**

Outpatient Visitor Policies

Adult & Pediatric Care: Physician Offices/Practices, Procedural Areas and Ambulatory Sites

- Visitors will be allowed to accompany an adult patient in TriHealth physician offices/practices, procedural areas and ambulatory settings.
- TriHealth Pediatrics allows for family/visitor support as needed for the pediatric patient.
- One visitor per patient is allowed in Outpatient Infusion Centers. This visitor is required to wear a mask.

Emergency Department

- TriHealth Emergency Department (ED) patients will be allowed visitors during their ED stay.

Inpatient Visitor Policies

The following policies are in effect for all TriHealth sites. In addition to the guidelines below, exceptions could be made to this policy as needed by the specific patient condition or space constraints.

Inpatient, Med Surg and Critical Care Visitor Policy

- Inpatients, Med Surg patients and Critical Care patients will be allowed visitors.
- Patients in COVID-19 isolation will be allowed two (2) visitors at a time. These visitors are required to wear appropriate personal protective equipment (PPE) during the visit.
- No restrictions on visiting hours
 - No restriction on the duration of each visit.
 - The visitors may leave and return during the day.

- Visitors may change during a given day.
- No age restrictions on visitors.
- Children 14 and younger may be considered as visitors but must be accompanied by an adult.
- Psychiatric patient visitors will be handled on case-by-case basis at local level.

Inpatient Maternity and NICU Visitor Policy

Antepartum and Postpartum

- Antepartum and Postpartum patients are allowed visitors, including the patient's children. There is no bedside limit.
- If sibling(s) of infant is younger than 14 years old, they may be considered as visitors as long as they have supervision from another adult besides the patient.
- In cases of COVID positivity, only one (1) support person will be allowed.

Labor & Delivery (L&D)

- Two (2) visitors at a time may accompany the maternity patient during their stay. The two (2) visitors may rotate in and out.
- One (1) support person may accompany the maternity patient. The support person must be the same person throughout the entire maternity stay.
- In cases of adoption or surrogacy, up to two (2) additional visitors are allowed in L&D so that the patient in labor and the fetus are both supported and represented.
- In cases of COVID positivity, only one (1) support person will be allowed.
- If sibling(s) of infant is younger than 14 years old, they may be considered as visitors as long as they have supervision from another adult besides the patient.

NICU (Good Samaritan Hospital)

- Two (2) bracelet-holders plus four (4) visitors placed on the unit visitor list will be allowed to visit the NICU. The visitor list may be updated every 30 days.
- Only two (2) visitors allowed at the bedside at a time.
- Visitors (non-bracelet holders) must be 16 years of age or older; bracelet ID number and photo ID required.
- COVID-positive bracelet holders (**including inpatient mom**) or visitors, need to be five (5) days from symptom onset and symptom free to visit the NICU. **A mask must be worn days 6-10.**
- COVID-exposed bracelet holders (**including inpatient mom**) or visitors, must be five (5) days from exposure and symptom free to visit the NICU.
 - **If visitor is an inpatient Mom still in the 10-day isolation period required by CDC while hospitalized, gown, gloves and mask must be worn; they should return directly to their room after visiting and not be in other areas of the facility.**

Special Care Nursery (Bethesda North Hospital)

- A maximum of four (4) visitors per family may be permitted at a time in the Special Care Nursery (SCN).
- **Primary support person** (father or person selected by mother) will be able to visit without the mother of the baby 24/7 as long as they have the second baby ID bracelet.
- **Secondary Support Persons:**
 - Must be 16 years of age or older
 - Bracelet ID number & photo ID required
 - Secondary support persons may visit 24/7 without mother/primary support person but may **NOT** bring in other visitors with them.
- COVID-positive bracelet holders (**including inpatient mom**) or visitors, need to be five (5) days from symptom onset and symptom free to visit the SCN. **A mask must be worn days 6-10.**
- COVID-exposed bracelet holders (**including inpatient mom**) or visitors, must be five (5) days from exposure and symptom free to visit the SCN.
 - **If visitor is an inpatient Mom still in the 10-day isolation period required by CDC while hospitalized, gown, gloves and mask must be worn; they should return directly to their room after visiting and not be in other areas of the facility.**

Behavioral Health Visitor Policy

- Visiting hours are 12:00-8:00 p.m. daily
- Up to two (2) visitors at a time per patient.
- More than two (2) visitors at a time can be accommodated with pre-approval from the charge nurse.