

November 6, 2024

TriHealth LLC Notifies Individuals of Data Security Incident

Cincinnati, OH – TriHealth H, LLC d/b/a TriHealth Physician Partners (“TriHealth”) announced today that it is notifying individuals whose information was involved in a recent third-party data security incident.

On October 23, 2024, TriHealth learned that one of its vendors suffered a data security incident. The incident involved an unauthorized access of historical electronic documents in storage related to care provided by For Women (a previously independent OB/GYN Group), before the For Women practice joined TriHealth in January 2020. The incident did not involve TriHealth’s computer network and did not involve any records created after For Women joined TriHealth. TriHealth analyzed the content of the files at-issue and determined the data at issue included names, addresses, dates of birth, Social Security numbers, claims information and clinical information, such as medical conditions, medications, lab results and other treatment information.

TriHealth is sending letters to potentially involved individuals for whom it has a valid mailing address and has arranged for complimentary identity theft protection services. Individuals who have not received a letter but would like to learn if their unsecured protected health information may be included in the breach, please call the toll-free inquiry line listed below. To date, TriHealth has no reason to believe that any personal information has been misused for the purpose of committing fraud or identity theft, but as a precautionary measure, individuals should remain vigilant to protect against potential fraud and/or identity theft by, among other things, reviewing their account statements and monitoring credit reports closely. Out of an abundance of caution, TriHealth is offering affected patients credit monitoring free of charge. If individuals detect any suspicious activity, they should notify the entity with which the account is maintained, and promptly report any fraudulent activity to proper law enforcement authorities, including the police and their state attorney general. Additional information regarding identity protection can be obtained at www.ftc.gov/idtheft or by calling the Federal Trade Commission at 1-877-ID-THEFT (1-877-438-4338). Individuals may also contact the FTC at: Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

TriHealth is committed to maintaining the privacy and security of the information entrusted to it. TriHealth has worked with the vendor to reduce the likelihood of a similar event from happening in the future. Individuals seeking additional information may call a confidential, toll-free inquiry line at (866) 651-1973 between 9 a.m. and 6:30 p.m., Eastern Time, Monday through Friday, excluding major U.S. holidays.