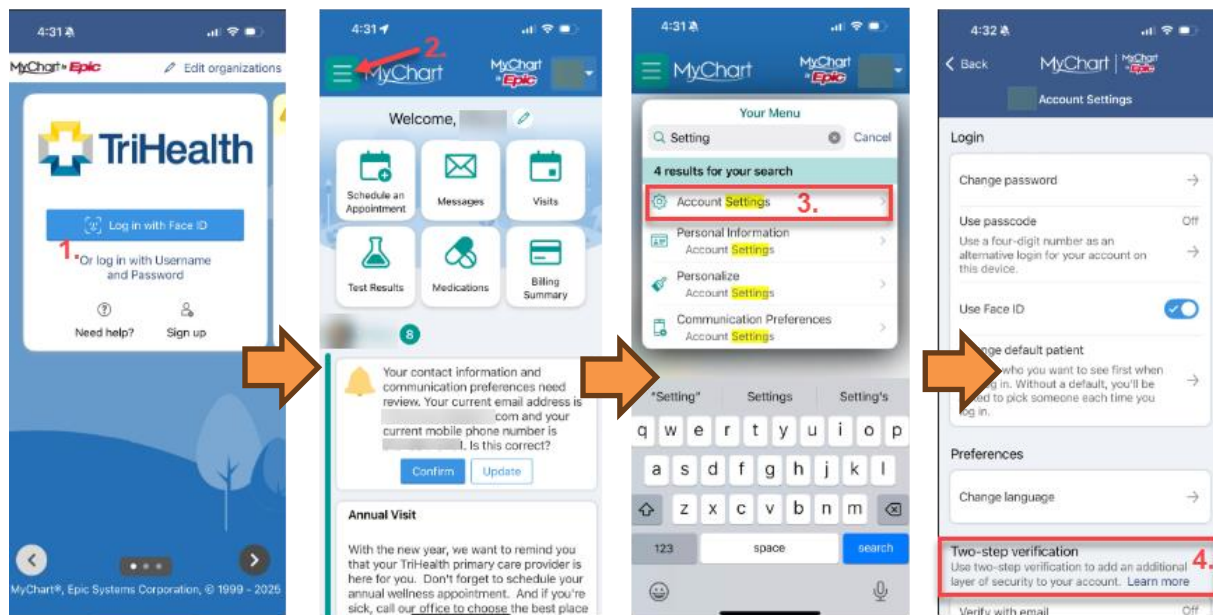# MyChart: Two-Factor Authentication Pre-May Upgrade/Post Two-Factor Enrollment

Purpose/Change: Starting in May, MyChart will ask for a second step to confirm your identity when you log in. This helps keep your account safe. We recommend setting it up early. You can do this today by going into the menu, selecting account settings, preferences, and then Two-Step Verification.
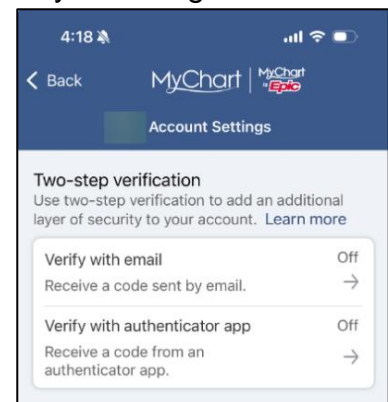
To set up Two-Factor Authentication on your personal device:

1. Log into your *MyChart* Mobile account
2. Select the *Menu*
3. Search for *Account Settings*
4. Scroll down to your *Preferences*, to find the *Two-Step Verification* section.

Next, determine how you would like to receive the verification code by selecting one of the options:

A. **Verify with email (recommended):** where you'll receive a code sent to the email address you provide.

B. **Verify with authenticator app:** where you'll receive a code from an authenticator app.

A. Verify with email (recommended):
1. Enter your *email address and password* into the email address and password fields:
2. You'll receive an *email notification* from MyChart Two-Factor Authentication
3. Go to your email account, open the message from MyChart and *copy the code* provided to you.
4. Return to MyChart Mobile and paste it into the *enter code* field, then tap "verify

B. Verify with authenticator app: If you already have an authenticator app on your device, such as Google Authenticator, Microsoft Authenticator, or any other Authenticator:
1. Select "*set up on this device*".
2. Your password app that your device uses will appear, click *continue*.
3. *Allow* notifications for your password app.
4. Verify your identity by tapping on the *verification code banner*.
5. The code populates automatically into the *enter code* field and click *verify*.

C. If you have an authenticator app on another device, you can scan the QR code or copy the secret key and follow the setup instructions.

You will know your Two-Step Verification is turned on because when you return to your Account Settings, Two-Step Verification, you will see a blue circle with a white checkmark indicating it is on.