

MyChart: Two-Factor Authentication Initial Enrollment

Purpose/Change: Starting in May, MyChart will ask for a second step to confirm your identity when you log in. This helps keep your account safe. If you have not setup Two-Factor Authentication, complete the steps below.

TriHealth MyChart 1. Upon logging into MyChart, you will be prompted to setup twostep authentication. To begin, Set Up Two-Step Verification click Set up two-step Two-step verification allows us to keep your account secure even if somebody knows your password. After turning on this security feature, Authentication. when you log in from a new device we will ask you for an additional verification code. This will help make sure only you have access to your account *** 770 Cancel and log out 2. Verify your identity by TriHealth MyChart confirming the email address that appears is correct. Click Verify Your Identity Continue. * Indicates a required field. Two-step verification uses the contact information we have on file to verify your identity. Before we begin, please make sure the information below is up to date. itsaspringday@gmail.com Back 3. A verification code will be sent to TriHealth MyChart your email. Open your email and enter the code that was sent to you. Then click Verify. Verify Your Identity To resend the code, click Resend *Indicates a required field. We've sent a security code to itsaspringday@gmail.com. code. Learn more Enter your code below to continue. *Enter Code Verify Didn't receive the code? Resend code Back