

How to Use TriHealth Corporate Health Online Billing

Enroll for Online Billing

Step 1: Look for an email from corporatehealth@mail.usdelivery.org.

- This email invites you to sign up and get your monthly invoices through email, online portal, or US Mail
- All communications about invoices will be sent from this email address, so make sure your spam filters allow emails from this address

Step 2: Click the link in the email or [click here](#) to go to the Online Billing Portal

Step 3: On the portal, click “Enroll for Online Billing Services.”

- If you’re already enrolled and want to make a quick payment, click “Make a Quick Payment.”

https://cta33c-paywepay.net/corporatehealth/pp_P8000_F1_standard.js

Quick Payment Enroll Now Username (email) Password Sign In Forgot your Password?

TriHealth
Corporate Health

Welcome to TriHealth Corporate Health
Online Statements and Bill Pay

This site provides you with tools to make the billing process more manageable and user-friendly. By creating an online account, you will gain online access to a simple, up-to-date summary of your account, useful resources that answer your billing questions, and an easy way to conveniently view, manage and pay your bills online.

Make a Quick Payment
Pay by credit card or eCheck. It's fast and easy and doesn't require that you complete enrollment.

Sign up for My Billing Summary
The easy way to see all your statements and make payments online.

TriHealth
Corporate Health
4665 Cornell Rd., Suite 350
Cincinnati, OH 45241

More Information

- Privacy
- Terms and Conditions
- FAQ

Need Help?

513-891-7230

Step 4: Fill in all highlighted fields within the enrollment window:

- **Customer Number:** Find this on a previous invoice (first 3–6 digits before the hyphen).
- **Zip Code**
- **Name**
- **Email Address**
- **Password:** Follow the instructions for password requirements.



Sign Up

By signing up, you will have instant access to view statements, store payment methods, make payments, view activity and much more.

Enrollment Information

Customer Number: ✖
(Use only digits to the left of the hyphen)

Zip Code: ✖
Where statements are sent

Profile Information

Customer Name: ✖
(As it appears on the customer statement)
Please exclude special characters.

Email Address: ✖

Verify Email Address: ✖

Password: ✖
Password must be a minimum of 12 characters and include at least three of the following four categories of characters: lower case letter (a-z), upper case letter (A-Z), numerical digit (0-9), and/or a special character (@!%*?&.). Additionally, the password must not contain any 3 consecutive characters from username, first name or last name.


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Step 5:

- Re-enter your password to confirm.
- Choose a security question and answer (pick something everyone accessing the account will know, if shared).

Step 6: Choose your preferred invoice delivery method:

- Web (Recommended for shared accounts):
 - Get an email notification when the bill is ready
 - Click the link or visit the portal to view and pay bills anytime
- Email:
 - Receive your bill as an encrypted email attachment
 - You can also log in to the portal to view and pay bills
- Paper:
 - Your bill is mailed to you via the US Postal Service
 - You can still visit the portal to view and pay bills anytime

Step 7: Accept the terms and conditions by checking the "I Agree" box, then click "Submit" to complete enrollment.

The screenshot shows a web form for enrollment. It includes the following sections:

- Re-enter Password:** A text input field with a red asterisk on the right.
- Password Strength:** A progress bar with a red segment on the left and the text "Very Weak" on the right.
- Additional Security Question:** A dropdown menu with the text "Select Your Security Question" and a red asterisk on the right.
- Your Answer:** A text input field with a red asterisk on the right.
- Notification Preferences:** A section with the heading "Choose Statement Delivery Method: ?" and three radio button options: "Web" (selected), "eMail", and "Paper".
- Terms and Conditions:** A checkbox labeled "I agree" next to the text "To enroll, you must accept the [terms and conditions](#) of this site:".
- Submit:** A button labeled "Submit".

Access and Pay Your Invoices

Step 1: Go to the [TriHealth Corporate Health Billing Portal](#)

Step 2: Sign in with your email and password that you created during enrollment. If you forgot your password, use the "Forgot your password" link to reset it.

Step 3: On the Billing Summary screen, you can:

- View and print invoices (click the document icon)
- Pay your invoices online using your credit card or electronic check by typing in the amount you want to pay.
- See payment history (magnifying glass icon)

Billing Summary

Recent Bills

For bill payment history, click the **Magnifying glass** link.

To pay a bill, check the box, validate your payment amount, and then click **Continue**.

Status: [Redacted] Customer Number: [Redacted] Last Payment: 04/22/25

Payment Options

Payment Made: In Person By Phone By Mail

Paid By:

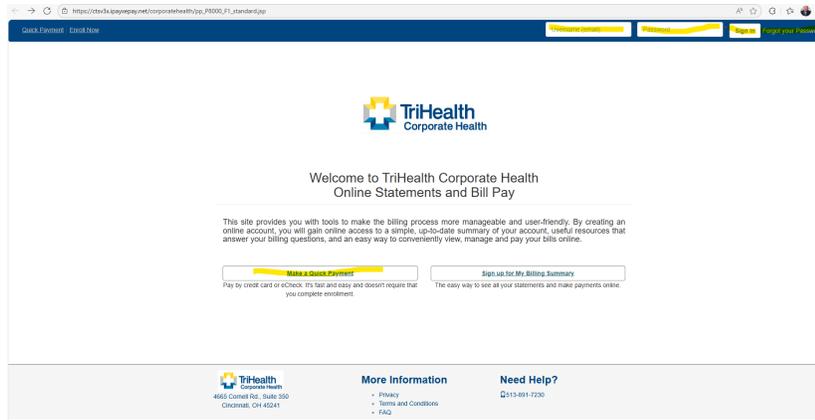
Hide \$0 Balances

Payment

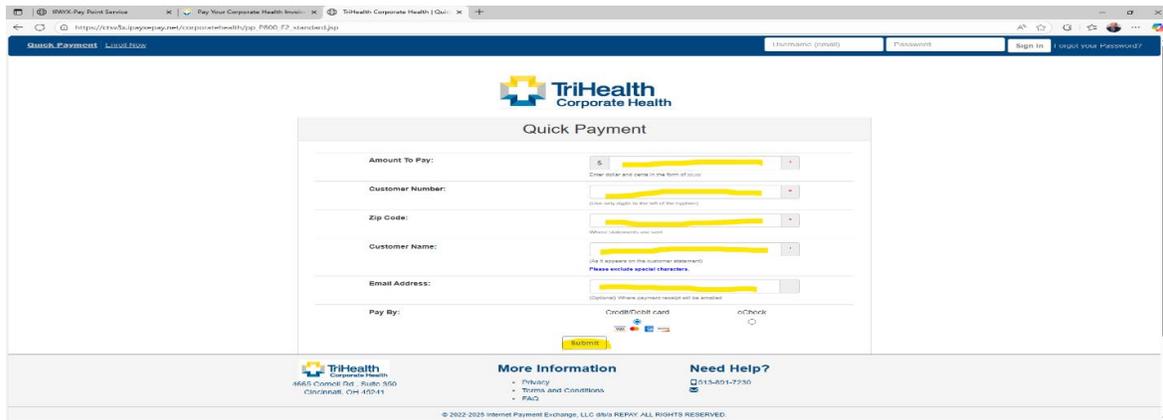
<input checked="" type="checkbox"/>	View	Account	Name	Due Date	Payment Date	Amount Due	Payment Amount	History
<input checked="" type="checkbox"/>		[Redacted]	[Redacted]	12/30/25	12/30/25	[Redacted]	[Redacted]	
<input type="checkbox"/>		[Redacted]	[Redacted]	11/30/25	12/30/25	\$583.00	583.00	\$
<input type="checkbox"/>		[Redacted]	[Redacted]	11/01/25	12/30/25	\$282.00	282.00	\$

Step 4: To make a Quick Payment:

To make a one-time payment without signing in, click “Make a Quick Payment.”



Fill in all required fields (Amount, Customer Number, Zip Code, Name, Email).
Click “Submit.”



Tip: Pay one invoice at a time for easier tracking, since Quick Payment does not let you specify an invoice number.

Need Help?

- For enrollment or password issues, call the billing team: **513-891-7230**
- For additional support, call iPayX support: **(800) 530-7004**