

## TriHealth Pediatrics Late Cancellation/No Show Appointment Policy

Out of courtesy to our physicians and other families, it is important that you let us know if you are unable to keep your scheduled appointment time.

- We ask that you notify us at least 2 hours prior to your scheduled appointment time if you need to cancel. This applies to all appointments, including sick visits.
- If you do not notify us within 2 hours of the scheduled time, your appointment will be considered a "no-show".
- Three no-show appointments in a rolling 12-month period could result in your family being dismissed from the practice.
- If you are more than 15 minutes late for your appointment, you may be asked to reschedule.