

DNA Discovery SMS Texting Terms and Conditions

When you opt in for text messages from TriHealth hospitals, facilities, and providers, you are signing up to receive text messages related to your relationship with us. This may include receiving text messages inviting you to learn and participate in the DNA Discovery research program.

You can opt out of SMS messages by texting STOP to the designated number. Your opt-out request will generate one final message confirming that you have been unsubscribed. You will no longer receive SMS messages about the DNA Discovery research program. If you want to join again, reply START to resubscribe.

If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at **(513) 862-9954** or email **DNADiscovery@TriHealth.com** for help.

Carriers are not liable for delayed or undelivered messages.

Message and data rates may apply for any messages sent to you from us and to us from you. Message frequency may vary. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.

Our Privacy Policy is [Privacy Statement | TriHealth](#). Contact us at **(513) 862-9954** or email **DNADiscovery@TriHealth.com** for help.