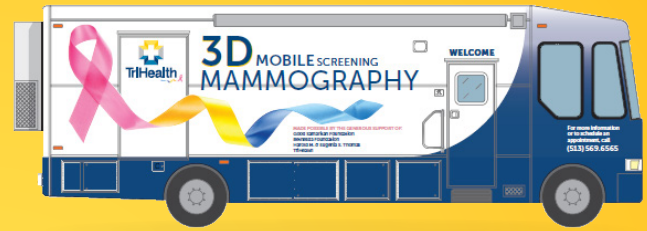


TriHealth Mobile Mammography Van



Frequently Asked Questions

Q. Who is able to receive a mammogram on the TriHealth Mobile Mammography Van?

A. Women 40+. We will screen women 35-39, if they are considered high-risk (mother, sister, daughter). Many women often want a baseline to have something to compare to so we can accommodate those requests as well, but they still must be 35-39 and coverage verified by their insurance provider, based on age.

Q. What types of services are offered on the TriHealth Mobile Mammography Van?

A. Only screening mammograms are offered on the van. Diagnostic mammograms, ultrasound and other procedures are performed at one of TriHealth's Breast Centers.

Q. Do you do offer 3D mammography screening?

A. Yes, the TriHealth Mobile Mammography Van offers 3D services, covered by MOST insurance providers at 100%.

Q. How do I schedule the TriHealth Mobile Mammography Van?

A. Please call the TriHealth Mobile Mammography coordinator at 513 346 5170.

Q. What is the minimum number of patients required and how many participants can be seen in a specific timeframe?

A. The TriHealth Mobile Mammography Van requires a minimum of 15 scheduled patients and can screen 5-6 patients per hour.

Q. Is there a minimum length of time required to book the van on-site?

A. No, we can determine the time frame together, based on the number of women expected to attend, number of women on-site, shifts, previous van schedules, etc.

Q. How do women schedule a mammogram on the TriHealth Mobile Mammography Van? By phone or through an online platform?

A. Both. We have our own dedicated scheduler for the mobile, or URL that will allow women to schedule on their phone, tablet, etc. A flyer will be created and sent to you to forward through e-newsletter, or other electronic communication or print and post.

Q. Will women need to bring their insurance card AND photo ID?

A. No. They will be contacted by TriHealth pre-registration, to collect their insurance info, just as if they were coming to any TriHealth facility. However, they will not be contacted if they have been to a TriHealth facility in the last 180 days.



Frequently Asked Questions *Continued*

Q. What about those who do not have insurance?

A. Funding options are available for those that qualify.

Q. How and when do women receive the results from their screening?

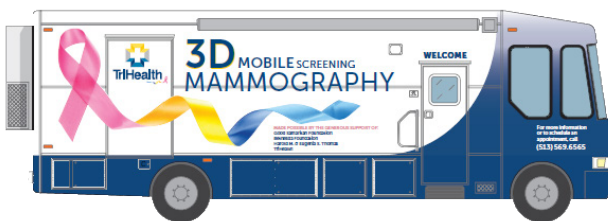
A. A copy of the report will be sent to the health care provider patients designate during scheduling. Those patients with an active MyChart account, can expect to receive results as soon as the next business day. Those who do not have a TriHealth MyChart account, will receive a letter with results mailed to patient's home within 1-2 weeks. If additional imaging is required, the patient will be contacted within 24 to 48 hours by a TriHealth Breast Care team member.

Q. Do women need to have prior images/films from another hospital?

A. No, TriHealth will request previous images from other local healthcare facilities prior to patient arrival. Images not received will require a signed film release with the facility name and phone number. We will allow up to 10 days for receiving previous images/films before reviewing patients' mammograms.

Things to consider when scheduling the TriHealth Mobile Mammography Van

- 8-10 parking spaces are required to maneuver the van in and out of parking space as well as the parking lot. Van dimensions: 33 ft. long, 8.5 ft. wide, 12'6" high.
- A flat surface area or one as level as possible is needed.
- TriHealth takes care of parking permits for downtown and street parking within the City of Cincinnati only.
- Due to the design of the van there are 3 steps with a step stool (when needed), and handrail attached to van.
- The van is not handicap accessible and not suitable for those needing the assistance of a wheelchair, walker or cane.
- For the safety of our patients, due to the nature of vans construction, the steps are regulated for those weighing 300 lbs. or less.
- A restroom facility for van staff is required.
- The van's generator uses diesel fuel, so please don't have the van park under any canopy.



For additional information about the TriHealth 3D Mobile Mammography Van, please call **513 346 5170** or **1 866 236 7588**, or visit [TriHealth.com](https://www.trihealth.com).

Note: Due to potential irregularities in screening mammograms, following COVID 19 vaccinations. TriHealth Breast Care is following the guidelines of the American Society of Breast Imaging recommending that women schedule their screening mammogram prior to receiving the 1st COVID vaccine injection or waiting at least 4 to 6 weeks after their second injection.

