



# Mark C. Clement

## President & Chief Executive Officer

Mark C. Clement is the President and Chief Executive Officer of TriHealth, a position he has held since January 1, 2016. Prior to being named President and CEO, Mark served as President of TriHealth since May 2015.

Headquartered in Cincinnati, Ohio, and sponsored by CommonSpirit Health and Bethesda, Inc., TriHealth's vision is to work together with physicians, hospitals and communities to improve the health of those we serve. TriHealth operates six hospitals and nearly 140 other ambulatory, post-acute, and other sites of care throughout the Tri-State region of Ohio, Kentucky and Indiana. As Cincinnati's 4th-largest employer, TriHealth has 12,000 team members, more than 700 employed physicians and an independent medical staff of more than 1,800 physicians. The organization also operates the largest corporate health and fitness program in Greater Cincinnati, the largest not-for-profit hospice in the region, and major teaching programs including nine residencies and fellowships. TriHealth's Hatton Research Institute directs an active medical research program, as well as a comprehensive

academic program. Since 1896, The Good Samaritan College of Nursing and Health Science has provided quality nursing education.

Under Mr. Clement's leadership, the system evolved as a clinically and operationally integrated health system that has earned national recognition for excellence in clinical quality, efficiency and value. In recent years, TriHealth has been recognized multiple times as one of the 15 Top Health Systems in the country by IBM Watson Health (formerly Truven) and two of the system's tertiary care hospitals (Bethesda North Hospital and Good Samaritan Hospital) have been recognized as 100 Top Hospitals, also by IBM Watson Health. In past years, all four of the system's general acute care hospitals have consistently received "A" ratings for patient safety in the national Leapfrog Hospital Survey, and TriHealth was recognized among the Top 6 Hospitals and Health Systems by Diversity Inc for our diversity and inclusion initiatives, joining nationally respected institutions like Cleveland Clinic and New York University Hospitals. In late 2018, Anthem recognized TriHealth's success in promoting preventive care among the insurer's 90,000 TriHealth patients, calling TriHealth among the top-performing accountable care organization in Anthem's value-based health care program. Today, TriHealth cares for nearly 300,000 Cincinnatians through some form of value based payment arrangement.

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## Mark C. Clement - Continued

Mark joined TriHealth from Rochester (NY) General Health System, where he served as President and Chief Executive Officer, as well as President of Rochester General Hospital (RGHS). In Rochester, he was responsible for transforming Rochester General Health System from a two-hospital, \$600 million locally focused organization into a \$1.9 billion, five-hospital regional integrated health delivery system serving more than one million residents of central and western New York.

Mr. Clement joined RGHS from Caritas St. Elizabeth's Medical Center in Boston where he served as President and CEO. St. Elizabeth's, a 500-bed medical center, serves as the hub and tertiary referral center for Caritas Christi's six-hospital system, with major teaching and research programs and an academic affiliation with Tufts University Medical School. While at St. Elizabeth's, Mr. Clement engineered a successful financial turnaround and helped lead a successful physician recruitment campaign.

Prior to joining St. Elizabeth's, Mr. Clement served as President and CEO of MetroWest Medical Center, a 475-bed, two-hospital system in the western suburbs of Boston owned by Tenet Healthcare, with teaching affiliations with Harvard Medical School, Children's Hospital, and Beth Israel's Deaconess Medical Center. While at MetroWest, Clement played a pivotal role in achieving positive financial results, and dramatically improved satisfaction scores among patients, physicians and employees.

Mr. Clement's more than 27 years of experience in hospital administration also includes an eight-year stint as President and CEO of Holy Cross Hospital in Chicago, where he led Holy Cross to be a nationally recognized, growing, community-based health system, recognized by Hospitals magazine as *Great Comeback Hospital of the Year*; by Arthur Andersen, and Fortune magazine as the winner of the *International Enterprise Award for Best Business Practices in Customer Service*. Mr. Clement's commitment to getting healthcare right for patients, staff and providers, as well as improving the communities he serves, is evidenced by his expansive history as a healthcare executive.

Before joining Holy Cross, Clement held positions at St. Francis Hospital in Blue Island, Illinois; United Hospital Center in Clarksburg, West Virginia; Champlain Valley Hospital Medical Center in Plattsburgh, New York; and Bethesda Hospital in Zanesville, Ohio.

A native of Cincinnati, Ohio, Clement earned his undergraduate degree and a Masters (MHHA) from Xavier University, in Cincinnati. Mark and his wife, Mary, have three daughters and sons in-law, and four grandchildren.

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