

McCullough-Hyde Memorial Hospital

2025 Community Health Needs Assessment Implementation Plan

110 North Poplar Street
Oxford, OH 45056
Butler County

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TriHealth Review

Over the last year, McCullough-Hyde Memorial Hospital completed a comprehensive Regional Community Health Needs Assessment (CHNA). The Regional CHNA included input from a wide variety of sources, including, but not limited to customers, community leaders, physicians, county health departments and a paid external consultant.

The following major needs were identified for the McCullough-Hyde Memorial Hospital service area:

1. Mental Health
2. Substance Use including drugs and/or alcohol
3. Healthy Behaviors including access to healthcare, food, physical activity and other resources
4. Chronic Conditions including heart disease, stroke, and hypertension

MHMH Prioritization Process

In order to develop targeted strategies to alleviate problematic issues identified as needs recognized by the Regional CHNA, MHMH assembled an internal work group who represent the programs and services that touch the underserved in the community. This group took the data from the Regional CHNA, the community identified priority needs and their own experience with the underserved and previous programs and recommended the top community health needs for MHMH and TriHealth to address.

List of committee members

- Amanda Reiboldt, Manager of Accreditation, Community, Physician Relations and Quality Improvement
- Tyler Wash, Executive Director McCullough-Hyde Foundation
- Melissa Gayle, Manager of Care Management
- Jessica Goeke, Interim Manager of Emergency Services
- Lyndsey Bengal, Manager of Women Services
- Bethany Hill, Manager of ICU and Inpatient Care
- Danielle James, Manager of Cardiopulmonary Services
- Suzy Hummel, Specialty Referral Coordinator of Community Relations

Hospital Leadership:

- Jeremiah Kirkland, President and COO Bethesda Butler and McCullough-Hyde Hospitals
- Nate Chaney RN, Senior Director of Operations & Nursing McCullough-Hyde Memorial Hospital

This group met on April 18, 2025 to review the finding from the regional Health Needs Assessment that pertains to MHMH service areas. The recommended priorities were then reviewed with the hospital president.

Criteria for decision-making

McCullough-Hyde Memorial Hospital chose to continue work with the underserved launched by the 2022 CHNA that is yielding results. Therefore, Mental Health and Substance Abuse priority work will continue. In addition, the committee assessed the findings considering the below criteria to come to its final recommendations regarding additional priority needs to be addressed in Fiscal Years 2026-2028.

- a. Opportunity to build on work already underway in partnership with other community service agencies to address community health needs
- b. Potential for community partnership to form a coordinated approach to specific needs or underserved populations

- c. Programs that have trackable outcomes
- d. Ability to address populations or community health needs that are impactful to future health, not just immediate concerns


Needs identified that were strongly related to others were combined into one.

Based on the process described above, the significant health needs that MHMH will address in the implementation strategy are as follows.

Priority Health Needs to be Addressed by MH

1. Mental Health - Given the high prevalence of depression and anxiety in this area, particularly anxiety, the fact that current work is not completed and there are many community partners that are engaging along with McCullough-Hyde Memorial Hospital, mental health remains one of the top priority community needs for MHMH.
2. Substance Use - Given the high prevalence substance abuse in this area, particularly opioid abuse, the fact that current work is not completed and there are many community partners that are engaging along with McCullough-Hyde Memorial Hospital, substance abuse remains one of the top priority community needs for MHMH.
3. Healthy Behaviors – Continuing the work of McCullough-Hyde Memorial Hospital in collaboration with Coalition for Health Community Oxford Area is essential to sustained gains in improving access to a range of healthy choices including access to healthcare, healthy eating, physical activity, housing, transportation, and other resources.
4. Chronic Conditions - Heart disease resulting from postponed screenings are affecting the community disproportionately has been identified as new top priority community need.

Implementation Plan FOR 2025-28

 Health Need: Mental Health					
Anticipated Impact (Goal)	To improve early identification and treatment, as well as education, to those in our community who need the right care, in the right setting, at the right time regarding mental health to improve health outcomes.				
Strategy or Program	Summary Description	Strategic Objectives			
		Alignment & Integration	Clinical - Community Linkages	Capacity for Equitable Communities	Innovation & Impact
Specialty Referral Coordinator	<ul style="list-style-type: none"> Offer support and resources to patients regardless of their ability to pay, in a structured, outpatient setting. 	•	•	•	•
Education Program(s)	<ul style="list-style-type: none"> Offer related education and programming to entire service area 	•	•	•	•
MH Planned Resources	MH will provide referral coordinator, education, outreach communication, and program management support for these initiatives.				
Planned Collaborators	The hospital will partner with McCullough-Hyde Foundation, Coalition for Healthy Community Oxford Area (the “Coalition”), Talawanda School District, Miami University, Oxford Police Department, Miami University Police Department, local providers, first responders, Butler County General Health District, Regional Harm Reduction Collaborative, Mindfully.				
2025 CHNA Priority Health Needs being Addressed	#1 Priority health need: Mental health related conditions (anxiety and depression disorders)				
State Health Improvement Plan (SHIP) 2020-2022 Alignment	Mental Health: Anxiety and Depression <ul style="list-style-type: none"> SHIP strategy: Coordinated care for behavioral health SHIP strategy: Telemedicine mental health services SHIP strategy: Social-emotional learning and positive behavior initiatives – School-wide positive behavior interventions and supports 				



Health Need: Substance Use

Anticipated Impact (Goal)	To improve early identification and treatment, as well as education, to those in our community who need the right care, in the right setting, at the right time regarding substance abuse to improve health outcomes.				
Strategy or Program	Summary Description	Strategic Objectives			
		Alignment & Integration	Clinical - Community Linkages	Capacity for Equitable Community	Innovation & Impact
Peer Support Services	<ul style="list-style-type: none"> Provide partnership, to connect patients throughout the hospital with substance use treatment and recovery services. 	•	•	•	•
Specialty Referral Coordinator	<ul style="list-style-type: none"> Offer support and resources to patients regardless of their ability to pay, in a structured, outpatient setting. 	•	•	•	•
Education Program(s)	<ul style="list-style-type: none"> Improve coordination of programs directly to the MH services area and community organizations. 	•	•	•	•
MH Planned Resources	MH will provide referral coordinator, education, outreach communication, and program management support for these initiatives.				
Planned Collaborators	The hospital will partner with McCullough-Hyde Foundation, Coalition for Healthy Community Oxford Area (the "Coalition"), Talawanda School District, Miami University, Oxford Police Department, Miami University Police Department, local providers, first responders, Butler County General Health District, Regional Harm Reduction Collaborative, and Mindfully.				
CHNA Priority Health Needs being Addressed	#2 Priority health need: Substance use including alcohol and other drug prevention				
State Health Improvement Plan (SHIP) 2020-2022 Alignment	<ul style="list-style-type: none"> SHIP strategy: Alcohol and other drug use screening (SBIRT) SHIP strategy: Recovery communities and peer supports 				



Health Need: Healthy Behaviors

Anticipated Impact (Goal)	Improve access to healthy behaviors for the underserved populations with emphasis on education, assessment, care delivery and connection to resources within MH, TriHealth and/or community organizations and programs.				
Strategy or Program	Summary Description	Strategic Objectives			
		Alignment & Integration	Clinical - Community Linkages	Capacity for Equitable Communities	Innovation & Impact
Specialty Referral Coordinator	<ul style="list-style-type: none"> Offer support and resources to patients regardless of their ability to pay, in a structured, outpatient setting. 	•	•	•	•
Education Program(s)	<ul style="list-style-type: none"> Improve coordination of programs directly to MH services area and community organizations. 	•	•	•	•
MH Planned Resources	MH will provide referral coordinator, education, outreach communication, and program management support for these initiatives.				
Planned Collaborators	The hospital will partner with McCullough-Hyde Foundation, Coalition for Healthy Community Oxford Area (the "Coalition"), Talawanda School District, Miami University, Oxford Police Department, Miami University Police Department, local providers, first responders, Butler County General Health District, Regional Harm Reduction Collaborative, and Mindfully.				
CHNA Priority Health Needs being Addressed	#3 Priority health need: Healthy Behaviors				
State Health Improvement Plan (SHIP) 2020-2022 Alignment	Access to healthy behaviors: Local access to healthy behaviors <ul style="list-style-type: none"> SHIP strategy: Fruit and vegetable initiative, access and education SHIP strategy: McCullough-Hyde Food Pantry to bridge patients until they can get to a local food source SHIP strategy: Transportation and land use policies (built environment changes and green space) SHIP strategy: Community fitness programs 				



Health Need: Chronic Conditions

Anticipated Impact (Goal)	Through education, data collection, assessments, interventions, culturally competent care and care management, MH will address and improve cardiovascular chronic health issues that are impacted by disparities, such as hypertension, diabetes, and stroke.				
Strategy or Program	Summary Description	Strategic Objectives			
		Alignment & Integration	Clinical - Community Linkages	Capacity for Equitable Communities	Innovation & Impact
Health Disparities Data Collection	<ul style="list-style-type: none"> Implement a new grant funded program to collect health disparity data regarding chronic disease to assess Social Determinants of Health, assist with interventions and track outcomes. 	•	•	•	•
Education Program(s)	<ul style="list-style-type: none"> Improve coordination and awareness of programs that address cardiovascular disease directly to MH services area and community organizations. 	•	•	•	•
MH Planned Resources	MH will provide referral coordinator, education, outreach communication, and program management support for these initiatives.				
Planned Collaborators	The hospital will partner with McCullough-Hyde Foundation, Coalition for Healthy Community Oxford Area (the "Coalition"), Talawanda School District, Miami University, Oxford Police Department, Miami University Police Department, local providers, first responders, Butler County General Health District, Regional Harm Reduction Collaborative, and Mindfully.				
CHNA Priority Health Needs being Addressed	#4 priority health need: Cardiovascular related conditions (high blood pressure and/or stroke)				
State Health Improvement Plan (SHIP) 2020-2022 Alignment	Chronic disease: Cardiovascular disease including hypertension and stroke <ul style="list-style-type: none"> SHIP strategy: Hypertension screening and follow up 				

Available Resources to Address Priority Health Needs

Below is a list of community resources and other McCullough-Hyde Memorial Hospital programs available to help address the role and focus of significant health needs of the community:

Organization	Role	Focus
American Heart Association	Advocacy, community education	Cardiovascular Disease
Butler County Mental Health Department	Advocacy, community education	Mental Health / Substance Use
Butler County Health Department	Advocacy, community education, resources	Mental Health / Substance Use / Healthy Behaviors / Cardiovascular Disease
College Corner Food Pantry	Advocacy, food for pantries	Healthy Behaviors
Preble County Public Health	Advocacy, community education, resources	Mental Health / Substance Use / Healthy Behaviors / Cardiovascular Disease
Union County Health Department	Advocacy, community education, resources	Mental Health / Substance Use / Healthy Behaviors / Cardiovascular Disease
Franklin County Community School District	Advocacy, community education, resources	Mental Health / Substance Use / Healthy Behaviors
Franklin County Health Department	Advocacy, community education, resources	Mental Health / Substance Use / Healthy Behaviors / Cardiovascular Disease
Harm Reduction Collaborative	Advocacy, community education, resources	Substance Abuse / Mental Health
Interact for Health	Grants, education, policy	Mental Health / Substance Use / Healthy Behaviors
McCullough-Hyde Memorial Foundation	Grants, education	Mental Health / Substance Use / Healthy Behaviors / Cardiovascular Disease
McCullough-Hyde Memorial Hospital	Free Breastfeeding Support Classes	Healthy Behaviors
McCullough-Hyde Memorial Hospital	Community Specialty Referral Coordinator	Mental Health / Substance Use / Healthy Behaviors
Miami University	Advocacy, community education, resources	Mental Health / Substance Use / Healthy Behaviors
Mindfully	Access to Care	Mental Health / Substance Use / Healthy Behaviors
NAMI Southwest Ohio	Programs, classes and support groups, education/data	Mental Health
Neighborhood Clinic	Access to Care	Mental Health / Substance Use / Healthy Behaviors / Cardiovascular Disease
Oxford College Corner Free Clinic	Volunteer staffed clinics	Healthy Behaviors / Cardiovascular Disease

Organization	Role	Focus
Oxford Community Foundation	Collective Impact: Grants, support for organizations addressing social determinants of health	Mental Health / Substance Use / Healthy Behaviors
People Working Collaboratively	Assist with housing repairs, ramps, etc.	Access
Primary Health Solutions	Access to Care	Mental Health / Substance Use / Healthy Behaviors / Cardiovascular Disease
Talawanda School District	Advocacy, community education, resources	Mental Health / Substance Use / Healthy Behaviors
Talawanda Pantry Oxford and Social Services (TOPSS)	Advocacy, food for pantries	Healthy Behaviors
TriHealth Primary Care Physicians	Primary Care	Healthy Behaviors / Cardiovascular Disease

Resources and Assets to Address Community Health Needs Assessment

The following resources and assets are available across the MH services area:

<u>24-Hour Help & Information</u>		
988 Suicide & Crisis Lifeline	Text or Call 9 -8-8	https://988lifeline.org/
Butler County Mental Health, Addiction & Family Crisis	Text or Call 844-4274747	
988 Suicide & Crisis Lifeline	513 482 4500	https://988lifeline.org/
Adult Protective Services	513-887-4081	
Children's Services	513-887-4055	
Human Trafficking Resource Center	888-373-7888	
Ohio Problem Gambling Helpline	800-589-9966	
United Way Resource Referral	Call 2-1-1	
<u>Addiction Recovery Services</u>		
Access Counseling Services	513-649-8008	https://www.acscounseling.com/
Beckett Springs Hospital	513-649-8008	www.beckettsprings.com Inpatient & outpatient services
Butler Behavioral Health Services	513-273-8064	www.bbhs.org
Catholic Charities of Southwestern Ohio	513-863-6129	www.ccswoh.org
Community Behavioral Health Services	513-0887-8500	www.community-first.org
DeCoach Rehabilitation Services	513-942-4673	www.decoachrehabctr.com
Middletown Outpatient Services		https://www.acscounseling.com/
Sojourner Recovery Services	513-868-7654	https://sojournerrecovery.com/
<u>Community Programs</u>		
Oxford Seniors	513-523-8100	Oxfordsenior.org
<u>Domestic Violence Resources</u>		
Women Helping Women	513-381-5610	www.womenhelpinwomen.org
YWCA	513-856-9800	www.ywcahamilton.com/domestic-violence
<u>Education Support</u>		
SELF	513 868 9300	www.selfhelps.org
Butler County ASPIRE	513-894-0301	https://sites.google.com/view/hamiltoncityaspire/home
<u>Employment Support</u>		
Department of Job & Family Services		https://jfs.ohio.gov/
<u>Family Support</u>		
Mini University	513-529-8383	miniuniversity.net/
<u>Food Resources</u>		
TOPSS	513-523-3851	Topss.org
Oxford Senior Center (Meals on Wheels)	513-523-8100	www.oxfordsenior.org/
Open Hands Food Pantry	513-205-3356	
Open Door Food Pantry	513-868-3276	https://www.opendoorfoodpantry.org/
New Life Mission		https://missionhamilton.org/
Serve City	513-737-8900	https://www.serve-city.org/
<u>Health Care & Medical Insurance</u>		
Health Exchange	800-318-2596	https://www.healthcare.gov
Medicare	800-633-4227	https://www.medicare.gov/

Ohio Medicaid	844-640-6446	https://jfs.ohio.gov/ofam/index.stm
<u>Housing</u>		
TOPSS	513-523-3851	Topss.org
HUD Public Housing Program	513-896-4411	https://www.butlermetro.org/residents/public-housing/public-housing-overview
SELF	513 868 9300	www.selfhelps.org
<u>Medication Assistance</u>		
Cost Plus Drug Company		www.costplusdrugs.com
Good Rx – Medication Coupon Search	1 855 268 2822	www.goodrx.com
Needy Meds	1 800 503 6897	www.needymeds.org
<u>Mental Health Resources</u>		
Mental Health Resource Guide		https://oxfordmentalhealthguide.com/
Access Counseling Services	513-649-8008	https:// www.acscounseling.com/
Beckett Springs Hospital	513-649-8008	www.beckettsprings.com
Butler Behavioral Health Services	513-273-8064	www.bbhs.org
Catholic Charities of Southwestern Ohio	513-863-6129	www.ccswoh.org
Community Behavioral Health Services	513-0887-8500	www.community-first.org
DeCoach Rehabilitation Services	513-942-4673	www.decoachrehabctr.com
Primary Health Solutions	513-454-1111	https://myprimaryhealthsolutions.org/
Mindfully		
NAMI Butler County	513-860-8386	www.nami-bc.org
Neighborhood Health Center	765-458-5191	https://www.neighborhoodhc.org/about
<u>Mobile Crisis Resources</u>		
Butler County Mobile Crisis	1 844 427 4747	https://www.ssa.gov/
<u>Senior Resources</u>		
Council on Aging	513-721-1025	Help4seniors.org
Oxford Seniors	513-523-8100	Oxfordsenior.org
Butler County Elderly Services Program/Lifespan	513-868-9281	www.butlercountyohio.org/elderlyservices
<u>Transportation</u>		
Franklin County Transit	765-647-3509 800-247-3509	https://www.franklincountytransit.com/contact
Non-Emergency Medicaid Transportation by UTS	513-829-1287	
Oxford Seniors	513-523-8100	Oxfordsenior.org
Union County Transit	765-458-7277	https://www.in.gov/localhealth/unioncounty/resource-guide/transportation/
<u>Veteran's Resources</u>		
Cincinnati VA Medical Center	513 861 3100	www.va.gov/cincinnati-health-care
Veteran Benefits	1 800 698 2411	www.va.gov/health-care/apply/application
Veteran Crisis Line	988 Press 1 Text: 838255	www.veteranscrisisline.net
Volunteers of America	513 322 5170	www.voahin.org
<u>Vision & Dental</u>		
Prevent Blindness		https://ohio.preventblindness.org/

Regional Resources and Assets to Address Mental Health

The following resources and assets are available across the region to impact mental health treatment and prevention:

General/prevention <ul style="list-style-type: none"> • 1in5 • All-In Cincinnati • Beech Acres Parenting Center • Best Point Education & Behavioral Health • BIPOC Mental and Behavioral Health Provider Directory • Butler Behavioral Health • Catholic Charities Southwestern Ohio • Center for Healing the Hurt • Centerpoint Health • Central Clinic Behavioral Health • Child Focus (Norwood, Eastgate, Mt. Orab) • Child Mind Institute • Envision Partnerships • Federally Qualified Health Centers (FQHCs) • Greater Cincinnati Behavioral Health Services • Greater Cincinnati Foundation • GreenLight Fund • Haile Foundation • Hamilton County Addiction Response Coalition (ARC) • Hamilton County African American Engagement Workgroup • HealthSource of Ohio • HEY! (Hopeful Empowered Youth) Cincinnati • Hospitals and health systems • Joe Burrow Foundation 	<ul style="list-style-type: none"> • Lebanon Counseling Center • Lighthouse Youth Services • Mental Health America of Northern Kentucky and Southwest Ohio • Mental Health and Addiction Advocacy Coalition (MHAC) • Mental Health and Addiction Services Recovery Boards • Middletown Counseling Center • Millstone Fund • MindPeace • Modern Psychiatry and Wellness • NAMI Southwest Ohio • NeighborHub Health • NewPath Child and Family Solutions • Preston Brown Foundation • PreventionFIRST! • Public Health Departments • State departments of mental and behavioral health • Talbert House • Tristate Trauma Network • UMADOP of Cincinnati • Urban League Greater Southwestern Ohio • Hotlines: <ul style="list-style-type: none"> ○ 2-1-1 resource hotline ○ Central Clinic/ Connections (513) 558-8888 ○ Consumer Warmline (513) 931-WARM ○ Mental Health Hotline (513) 281-CARE 	Crisis <ul style="list-style-type: none"> • Central Clinic (Mental Health Access Point – MHAP) • Charlie Health • Freestanding Inpatient Psychiatric Units • Mercy Health – Clermont Clinic • Mobile Response and Stabilization Services (MRSS) Ohio • Psychiatric Emergency Services (PES) at UC Health • Suicide prevention coalitions • Summit Behavioral Healthcare • SUN Behavioral Health • Women Helping Women • Hotlines: <ul style="list-style-type: none"> ○ 9-8-8 ○ Mobile Crisis Team (Mental Health Crisis) (513) 574-5098 ○ Substance Abuse Crisis Response AIM (513) 620-RING (7464) ○ Veterans Hotline (513) 281-VETS (8387)
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Regional Resources and Assets to Address Heart Disease and Stroke

The following resources and assets are available across the region to impact heart disease and stroke prevention and treatment:

Regionally based	State based
<ul style="list-style-type: none">• American Heart Association (AHA) Greater Cincinnati• Christ Hospital Preventive Cardiology Program• Federally Qualified Health Centers (FQHCs)• HealthPath Foundation• Heart to Heart Home Healthcare• Hospice of Cincinnati Cardiac Care Program• Hospitals and health systems• Mercy Health – The Heart Institute• Premier Health HeartWorks• ProjectADAM• Public Health Departments• St. Vincent DePaul Charitable Pharmacy• The Center for Closing the Health Gap• TriHealth Heart and Vascular Institute• University of Cincinnati Heart, Lung and Vascular Institute• WiseWoman• Women’s Heart Center at The Christ Hospital	<ul style="list-style-type: none">• American Heart Association chapters• Cardi-OH• State departments of health